List of possible questions to ask on testing projects, v.1

About the list of questions

This list is part of the article "What do I want to know when starting a new project" published on bbst.courses where I share my experience with starting or moving to different projects.

The purpose of the list is to guide you in understanding everything that can interfere with the quality of your new product. Not all of the questions will be suited for each context, and some contexts will need extra questions that are not on the list.

The product itself

> What is this product about?

> What is its purpose?

> What's the history behind it? What is the company's history or the team's history?

The team

> Who are my new teammates? What roles do they have?

> What are the team's needs and expectations?

> What is the workflow? How is the team organizing their tasks, deployments, and releases?

> What kind of meetings do they have?

> What challenges are they facing?

> Who has the domain knowledge?

> Whom do I contact in case of what type of problem?

> Where do I report bugs?

The stakeholders

> Who are the stakeholders?

> What are the stakeholders' needs?

> What are they expecting from you?

> To whom, where and when do I report my work? e.g. quick testing statuses; thorough testing documentation; overall testing statuses

The targeted user

> Who are the users?

> What kind of user is this product targeting?

> Do we have any demographics?

> What are the users' needs that this product should fulfill?

> What are the technologies our users are using? e.g. OSs, browsers, etc.

The Budget

> How many testing hours are included in the budget and where do I report these?

Claims and expectations

> ❯ What are the requirements and/or specifications? Are these up to date?

> ❯ What is publicly claimed about this product?

> ❯ How is this product marketed?

> ❯ What are the claims made inside the company or team?

> ❯ What are the technologies used to build this app?

> ❯ Do we have or do we need a product terms dictionary?

> ❯ What are the future plans? Do we have a roadmap? Do we have a strategy or a plan?

About me

I am a BBST® instructor and a passionate software tester, with a focus on context-driven and exploratory testing. I developed a variety of skills by taking on different roles and challenges in my projects.

I am always seeking new ways to bring value and improve the software testing practice around me.